







RACS Action Plan Building Respect, Improving Patient Safety Cultural Change and • Leadership RACS Action Plan on DI Education • **Complaint Handling** Two core principles : • - Respect - Collaboration • Eight goals and supporting actions 20 discrete projects • 5 LET'S OPERATE WITH RESPE

Goal 1	Engagement and Collaboration
Build a culture of respect and collaboration in surgical practice and education	Communication: Campaign
Goal 2	
Respecting the rich history of the surgical profession, advance the culture of surgical practice so there is no place for discrimination, bullying and sexual	Leadership Development
harassment (DBSH)	Diversity & RACS
Goal 3	_
Build and foster relationships of trust, confidence and cooperation on DBSH issues with employers, governments and their agencies in all jurisdictions	Updating Policies / Procedures 1. Code of Conduct 2. Sanctions Policy 3. Accreditation of Hospital Training Posts 4. Selection of Supervisors 5. IMG oversight 6. Hospital Appointments 7. Appointment process for members of Training Boards
Goal 4 Embrace diversity and foster gender equity	
Goal 5 Increase transparency, independent scrutiny and external accountability in College activities	

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Goal 6 Improve the capability of all surgeons involved in surgical education to provice affective surgical education based on the principles of respect, transportney and professionalism	Building Respect & Improving Patient Safety Educational Program Foundation Course for Educators
Goal / Train all Fellows. Trainees and International Medical Graduates to build and consolidate professionalism inclucing: fostering respect and good behaviour understanding DBSH: legal ob El gations and habilities calling it ou://no: walking past bad behaviour resilience in meintaining professional behaviour	Annual survey of Hospital Iraining Posts Individual Education & Support Individual surgeons Supervisors & Tranees IMG Support and Oversight RACSTA Support Assessment Tools including Multisource Feedback t al Surgeons
COMPLAINT MANAGEMENT	
Gowl 8 Revise and strengthen RACS complaints management process, increasing external scrutiny and demonstrating best practice complaints management that is transparent, robust and fair	Complaints & investigat on Resolution Program Privacy Legislation Review























