



Enquiries to: Katie Wykes
Acting Director
Strategic Planning (Health
Services and Infrastructure),
System Planning Branch
Telephone: [REDACTED]
File Ref: C-ECTF-25/241

Queensland Health

Dr Brett Dale
Executive Director Officer and Company Secretary for AMA Queensland Foundation
Australian Medical Association Queensland (AMAQ)
PO Box 123
Red Hill QLD 4059

Email: amaq@amaq.com.au

Dear Dr Dale

Queensland Health will be conducting a comprehensive evaluation of the satellite hospitals, with a specific focus on minor injury and illness clinics. The evaluation is being led by the Department of Health's System Planning Branch, supported by an independent consultant.

The evaluation will be structured around several key objectives:

- Review of service models
- Workforce capacity and development
- Holistic workplace and security risk assessment
- Funding model evaluation.

Consultation will commence in the first part of 2025. Staff may be invited to participate in interviews, focus groups, or surveys as part of this evaluation process. Staff insights and feedback will be critical in identifying service model opportunities and areas for improvement. Attached is a staff information flyer which can be distributed to your members.

Queensland Health is committed to working closely with your organisation throughout this evaluation to ensure that your members' perspectives are fully considered. Should there be recommendations made as part of the evaluation that may have the potential to impact on staff, a consultation process will be conducted prior to implementation of any potential change. You will be invited to be a part of this consultation.

Should you or your members have any feedback or questions regarding the evaluation, please contact Ms Katie Wykes, Acting Director, Strategic Planning, System Planning Branch, on 07 3708 5507, or by email at SPB_Strategic_Planning@health.qld.gov.au.

Thank you for your collaboration and ongoing support.

Yours sincerely

[REDACTED]

Brooke Cowie
Acting Executive Director, System Planning Branch
10 / 1 / 2025

Staff update

Evaluation of minor injury and illness clinics and satellite hospitals, December 2024

As part of our ongoing commitment to improving healthcare services Queensland Health will undertake a comprehensive evaluation of satellite hospitals, with a specific focus on minor injury and illness clinics in early 2025. This evaluation will provide valuable insights to identify opportunities for improvement and support organisational learning.

Key areas of focus

- Scope of services available in minor injury and illness clinics
 - Review services offered
 - Ensure services are aligned with community health needs
- Implementation of minor injury and illness clinic models of care
 - Assess the implementation of various models of care
 - Identify variations across facilities and resource gaps
- Workforce assessment
 - Review workforce structures and roles
 - Identify workforce challenges, overtime use, and training needs
- Holistic workplace and security risk assessment
 - Conduct a risk assessment of security and safety measures
 - Ensure compliance with workplace safety regulations
- Funding model evaluation
 - Review current funding model for satellite hospitals
 - Assess how funding impacts workforce and resource allocation

Evaluation methodology

The evaluation will utilise a mixed-methods approach, combining quantitative data analysis with qualitative consultations. This will include document reviews, interviews with key stakeholders, focus groups, and surveys to gather feedback from key stakeholders including staff that work at satellite hospitals.



External consultants

To ensure an independent and objective process is undertaken external consultants will be engaged to conduct the evaluation. The Department of Health's System Planning Branch will oversee the engagement.

How to be involved

In early 2025, consultation across Queensland's satellite hospitals will commence. Staff members may be approached directly to participate in interviews, focus groups, or surveys as part of the evaluation process. Your feedback will be crucial in helping us understand the strengths, challenges, and areas for improvement within the service models.

While you may be invited to participate, if you would like to be more involved or have specific feedback to provide, we encourage you to contact us. Your insights will help shape future healthcare delivery, and we are committed to ensuring your voice is heard throughout the evaluation process.

For further information please get in touch using the details below.

Katie Wykes
Acting Director, Strategic Planning (Health Services and Infrastructure)
System Planning Branch
Phone: 07 3708 5507
Email: SPB_Strategic_Planning@health.qld.gov.au