



Queensland Health

Enquiries to: Liza-Jane McBride  
Chief Allied Health Officer  
Clinical Excellence  
Queensland  
Telephone: [REDACTED]  
Our ref: C-ECTF-22/19711  
Your ref: AH003299

Dr Maria Boulton  
President  
AMA Queensland  
PO Box 123  
RED HILL QLD 4059

Email: [amaq@amaq.com.au](mailto:amaq@amaq.com.au); [REDACTED]

Dear Dr Boulton

Thank you for your letter co-signed by Dr Brett Dale, Chief Executive Officer, dated 16 December 2022 regarding the North Queensland Community Pharmacy Scope of Practice Pilot (the Pilot). I apologise for the delay in responding.

I appreciate you taking the time to share the concerns of the Australian Medical Association Queensland (AMAQ), including patient safety, the publishing of the Pilot's guidelines and protocols and the management of complaints raised during the Pilot. I understand that you met with the Dr Helen Brown, Deputy Director-General, Clinical Excellence Queensland, on 16 January 2023 to further discuss these concerns.

The Department of Health (the Department) has engaged Deloitte to provide implementation support and undertake a comprehensive evaluation of the Pilot. A key component of this planning will include mechanisms to monitor safety and investigate complaints and adverse events. As has been discussed previously, the evaluation will be aligned to the Australian Institute of Health and Welfare dimensions of health system performance, including accessibility, continuity, effectiveness, efficiency and sustainability, appropriateness and safety.

I once again encourage the AMAQ to engage with and contribute to planning for the implementation and evaluation of the Pilot. Should, after receiving your Council's advice, you wish to nominate two representatives to participate in the expert review of clinical practice guidelines and protocols, please email [REDACTED], and include the name, email address and phone number of your nominated medical officers, as well as their area of speciality and the location of their practice, by **25 February 2023**.

Should you require further information, the Department of Health's contact is Ms Liza-Jane McBride, Chief Allied Health Officer, Clinical Excellence Queensland, on telephone [REDACTED].

Yours sincerely

[REDACTED]

Dr David Rosengren  
**Acting Director-General**  
03/02/2023