

Bulk billing incentivethe facts

What's a bulk billing incentive?

The bulk billing incentive is a small incentive provided to doctors who bulk bill patients from vulnerable patient groups. The amount differs depending on location.

The bulk billing incentive is not a rebate paid to you as a patient.

Not all services provided by your doctor are eligible for the bulk billing incentive. Your doctor does not receive the payment if they do not bulk bill.

From 1 November 2023, the incentive – not your patient rebate – will be tripled for doctors who bulk bill some patient groups.

Who does the bulk billing incentive apply to?

This incentive only applies to the following vulnerable patient groups, and only if they are bulk billed:

- Children under 16 years
- Commonwealth concession card holders (Centrelink or DVA cards):
 - Pensioner Concession Card
 - Health Care Card
 - Commonwealth Seniors Health Card







Get the facts

Read more about bulk billing incentives and the true cost of providing frontline healthcare.

ama.com.au/qld/campaigns/bulk-billing-incentive-facts

Bulk billing incentive – remote communities

Not the Medicare rebate

The bulk billing incentive is different to – and does not affect – patient Medicare rebates.

Decades of neglect from successive governments have eroded the value of your Medicare rebates.

Your Medicare rebates fall far short of the actual cost of providing healthcare services.

We continue to advocate fiercely for significant increases in your Medicare rebates.

What's the true cost of healthcare?

The bulk billing incentive amount differs depending on location.

In most cases, the incentive and your rebate do not cover your doctor's true cost of providing healthcare.

In fact, most doctors incur a loss when they bulk bill.

These graphs show the cost breakdown for three common GP consultations in remote communities.

Level B – Consultation 6-19 minutes (Item 23)

Typical Fee: 100%

Medicare
Rebate
44%

Bulk Billing Incentive
- remote
44%

Doctor's Loss (if Dr accepts bulk bill rate)
12%

Level C – Consultation 20-39 minutes (Item 36)

Medicare
Rebate
Rebate
A6%

Typical Fee: 100%

Bulk Billing Incentive
- remote
- remote
24%

Doctor's Loss
(if Dr accepts bulk bill rate)
30%

Mental Health Consultation 20 minutes or more (Item 2713)

Typical Fee: 100%

Medicare
Rebate
Rebate
36%

Bulk Billing
Incentive – remote
19%

Doctor's Loss
(if Dr accepts bulk bill rate)
45%