



Platinum
corporate partner



AMA QUEENSLAND

MEDICAL CAREERS EXPO

Where will your career
pathway take you?



Private Practice Finance, Technology & Innovation Conference

Saturday 18 March 2023

Brisbane Convention & Exhibition Centre

Come see us on the AMA Queensland Booth #13

- ▶ **FREE ice cream from 1pm.** If you're not a member – come get an ice cream and let us tell you the benefits of why you should join today.
- ▶ **Students join AMA Queensland for FREE.**
- ▶ Become a paid member to go in the draw to win **FREE membership for 1 year.**
- ▶ **Raffle prize: FREE ticket to the Dinner for the Profession Gala Friday 26 May OR the Doctors in Training Ball (NEW!) on Saturday 25 November.** Prize drawn at the networking drinks 4.30pm.




1800 988 522
wealthstart@cutter.com.au
wealthstart.com.au

Powered by
Cutter & Neale
ACCOUNTING AND FINANCIAL SERVICES

Your journey to financial security starts here.

 YOUR TAX RETURN <small>completed and lodged.</small>	 ACCESS TO IN-HOUSE BANKER <small>and doctor in training banking packages.</small>
 EXPERT ADVICE <small>on salary packaging.</small>	 STRATEGIES <small>to get into your first, or next home sooner.</small>
 PERSONALLY TAILORED <small>wealth creation strategies.</small>	 \$100 OFF <small>the first year of your AMA membership.</small>

Your investment gain to complete access to these services is just **\$299**



Supporting Queensland's medical profession together



MDA National
Support Protect Promote

- ▶ expert medico-legal advice when you need it most
- ▶ complimentary medical indemnity for eligible post graduate doctors*
- ▶ 50% premium reduction for eligible doctors in specialist training off the total cost of MDA National's medical indemnity.*



Not a Member of MDA National?
 Scan the QR code and apply online.

▶ **Dr Maria Boulton**
 President of AMA Queensland,
 Company Director Family Doctors Plus,
 General Practitioner

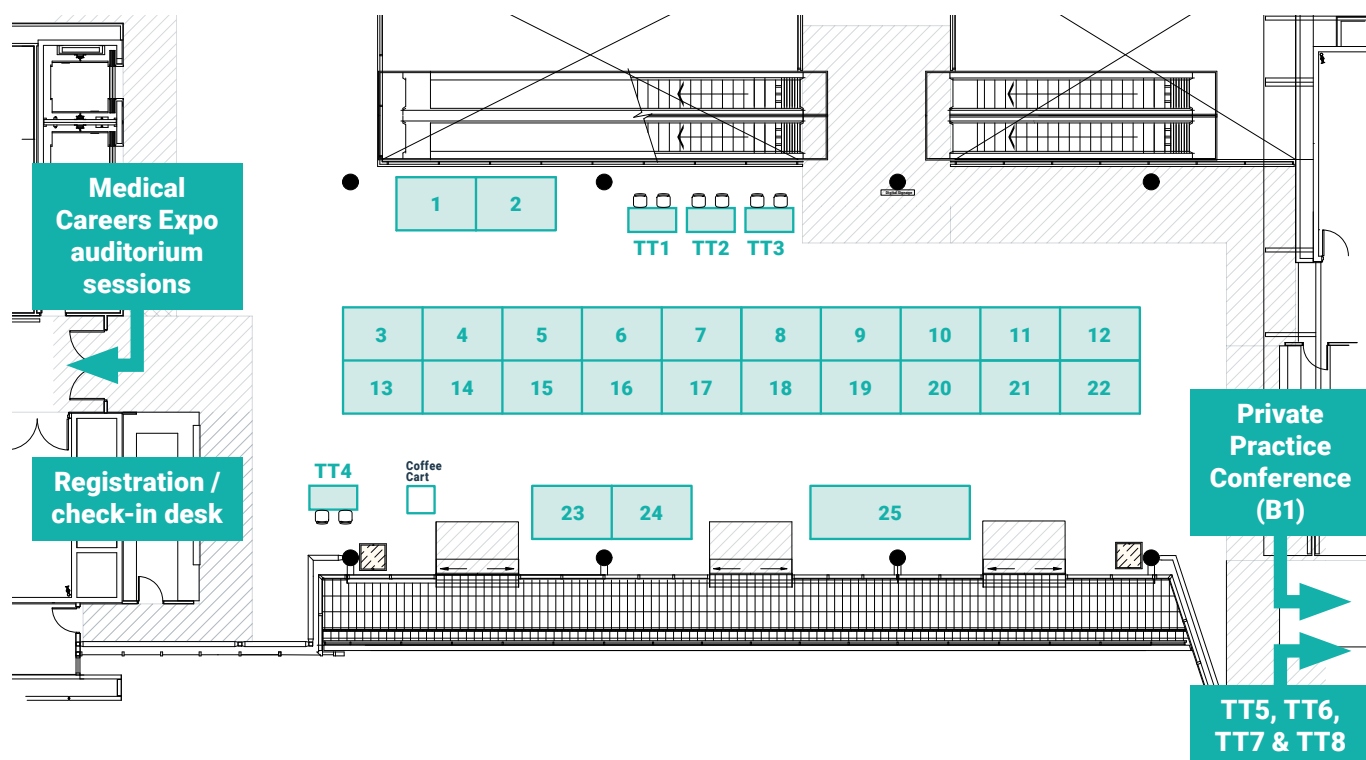
MDA National Member since 2003



*Terms and conditions apply, visit mdanational.com.au/member-benefits/our-industry-alliances.

MDA National Insurance products are underwritten by MDA National Insurance Pty Ltd (MDANI) ABN 56 058 271 417 AFS Licence No. 238073, a wholly owned subsidiary of MDA National Limited ABN 67 055 801 771. Please consider your personal circumstances and read the Product Disclosure Statement at mdanational.com.au before deciding to buy or hold any product issued by MDANI. AD4001

Main expo floor

Boulevard Foyer


Booth Number	Category	Company
1 and 2	Hospital	Mater
3	Hospital	Healthscope
4	Hospital	Townsville Hospital and Health Service
5	Hospital	Metro South Health
6	Hospital	St Vincent's Private Hospital Toowoomba
7	Hospital	Taihs
8	Pathology	Healius
9	Recruitment	Defence Force Recruitment
10	Technology	Bay Medical Specialists
11	Technology	Cubiko
12	Technology	Mercury IT
13	AMA Queensland	ASMOFQ
13	AMA Queensland	AMA Queensland membership team
14	University	UQRTH – UQ Regional Training Hubs
15	College	ACRRM – Australian College of Rural and Remote Medicine
15	College	RANZCP – The Royal Australian and New Zealand College of Psychiatrists
17	College	RCPA – Royal College of Pathologists of Australasia

Booth Number	Category	Company
18	College	RACGP – Royal Australian College of General Practitioners
19	College	ACEM – Australasian College of Emergency Medicine
20	Corporate Partner	Doctors Health Fund
21	Corporate Partner	MDA National
22	Corporate Partner	Hillhouse
23	Recruitment	HDC Recruitment
24	Recruitment	Omega Medical
25	Corporate Partner	Cutcher & Neale
25	Corporate Partner	iMed Insurance
TT1	Government	WorkCover Queensland
TT2	NFP	Doctors Health Queensland (DHQ)
TT3	Hospital	Gold Coast University Hospital
TT4	University	JCU - North Queensland Regional Training Hub
TT5	AMA Queensland	AMA Queensland Workplace Relations team
TT6	Association	Medical Benevolent Association of Queensland (MBAQ)
TT7	NFP	TRUE Relationships and Reproductive Health
TT8	Charity	Queensland Medical Orchestra and Choir (QMO)

Program

AM Session

10am Registration from 10am with barista coffee thanks to JCU

10am – 10.30am Morning tea in trade exhibitor area

Boulevard Auditorium sessions AM:

10.30am – 11am Recruitment panel

11am – 11.45am College panel

11.45am – 12.30pm Private operators and hospitals

12.30pm – 1pm Corporate partner presentations

1pm – 2pm Lunch in trade exhibitor area

.....

1.30pm – 2pm Keynote speaker: Prof Marek Kowalkiewicz, Chair in Digital Economy, Centre for Future Enterprise, QUT
Imagine what it *might* mean for healthcare in future with AI supporting health practitioners
Both AM and PM session delegates are encouraged to listen to this international keynote speaker

.....

PM Session

1.30pm Registration

3pm – 3.30pm Afternoon tea in trade exhibitor area

Boulevard Auditorium sessions PM:

2pm – 2.45pm Colleges panel

2.45pm – 3.30pm Private operators and hospitals

3.30pm – 4pm Recruitment panel

4pm – 4.30pm Corporate partner presentations

4.30pm – 5.30pm Networking drinks with delegates from the *Medical Careers Expo* and the adjoining *Private Practice Conference*

.....

Presenters

Colleges

- ▶ ACRRM – Australian College of Rural and Remote Medicine
- ▶ RANZCP – The Royal Australian and New Zealand College of Psychiatrists
- ▶ RCPA – Royal College of Pathologists of Australasia
- ▶ RACGP – Royal Australian College of General Practitioners
- ▶ ACEM – Australasian College of Emergency Medicine

Hospitals

- ▶ Mater
- ▶ Healthscope
- ▶ Townsville Hospital and Health Service
- ▶ Metro South Health
- ▶ Taihs
- ▶ Gold Coast University Hospital

Recruitment companies

- ▶ HDC Recruitment
- ▶ Omega Medical
- ▶ Defence Force Recruiting
- ▶ The University of Queensland (UQ)
- ▶ James Cook University (JCU)
- ▶ UQRTH – UQ Regional Training Hubs
- ▶ Townsville Hospital and Health Service

Corporate partners

- ▶ Cutchner & Neale
- ▶ Doctors Health Fund

AMA Queensland 2023 events calendar



March

- ▶ WR Webinar Series #3 – Workplace Relations and Hillhouse: Thursday 23 March

April

- ▶ WR Webinar Series #4 – AGPAL: Thursday 20 April



May

- ▶ AGM and Dinner for the Profession: Friday 26 May – Customs House, Brisbane



June

- ▶ Member Networking Event: Thursday 1 June – Townsville
- ▶ Women in Medicine Breakfast, Townsville: Friday 2 June – Rydges Townsville
- ▶ Junior Doctor Conference, Townsville: Saturday and Sunday 3 and 4 June – JCU, Townsville



August

- ▶ AMA QLD Senior Doctors Conference: Saturday 19 August – Waters Edge, Brisbane



September

- ▶ AMA QLD International Annual Conference: 17 to 23 September – Lisbon, Portugal



October

- ▶ Women in Medicine Breakfast, Brisbane



November

- ▶ AMA QLD Foundation Dinner: Saturday 19 November – Customs House, Brisbane
- ▶ Doctors in Training Ball (NEW!): Saturday 25 November – Waters Edge, Brisbane



December

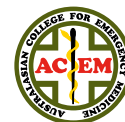
- ▶ Member Milestone event
- ▶ Intern Readiness Workshops in Brisbane, Gold Coast and Townsville: December dates

Visit the AMA Queensland website to more information about our 2023 events:
ama.com.au/qld/events



Thinking of a career in emergency medicine?

There is nothing ordinary about emergency medicine – in a single shift you could:



Australasian College
for Emergency Medicine



Find out more here:
www.acem.org.au/training



Australian College of
Rural & Remote Medicine
WORLD LEADERS IN RURAL PRACTICE



Train with ACRRM
the only College dedicated
to rural & remote medicine

As an ACRRM registrar you can:

- Train in a variety of settings including hospital and community
- Experience the diversity of medicine
- Gain specialised skills in an area of your interest



Applications now open

www.acrrm.org.au/fellowship

**HELP IS ONLY
A CALL AWAY!**

**24/7 Helpline
(07) 3833 4352**



DOCTORS' HEALTH in
QUEENSLAND

A confidential, free, independent, colleague-to-colleague advisory service for Queensland based doctors, medical students and their families.

Helpline | Education | Advocacy
Awareness | Research | Networking

dhq.org.au

Sign up to
our e-news →



Do you want to work at one of the best hospitals in the world?

Visit Gold Coast Health at the AMA Medical Careers Expo
Saturday 18 March 2023 | Brisbane Convention and Entertainment Centre



Scan the QR code to view career pathways.



Gold Coast Health
always care



**HEALTH
DEVELOPMENTS
CORPORATION**

RECRUITING **MEDICAL PROFESSIONALS**

POSITIONS AVAILABLE IN
SOUTH EAST, QUEENSLAND



VISIT OUR WEBSITE
www.hdcruitment.com.au



CALL US
+61 431 501 791



RACHEL LEENEN
RECRUITER
recruitment@healthdevcorp.com.au



STEPHANIE BECKEY
RECRUITER
recruiter@healthdevcorp.com.au

@HEALTHDEVCORP



healius
pathology

Here to care for you when you need us the most

Our Australian-wide network of over 100 laboratories and 2,000 collection centres allow us to provide expert pathology services in dermatopathology, anatomical and clinical pathology, genomic diagnostics and veterinary pathology.



Scan the QR code to learn more about Healius Pathology and our 2022 milestones.

Healius Pathology Companies

abbott
pathology

dorevitch
pathology

laverty
pathology

qml
pathology

tml
pathology

western
diagnostic pathology



JUNIOR DOCTOR CONFERENCE
TOWNSVILLE

**Sat 3 – Sun 4
June 2023**

James Cook University
Bebegu Yumba Campus,
Douglas

REGISTER NOW

ama.com.au/qld/events



Sponsored and
supported by



NORTHERN QUEENSLAND
REGIONAL TRAINING
HUBS



Patient care is at the heart of what we do.

We know that we can only deliver it with our Valued Medical Officers, employees, and business working together seamlessly. Our growth and future success depend on creating a great experience for everyone.



Australia's only national private hospital operation and healthcare provider with a network of 39 hospitals that service every state and territory.

33 Acute | 7 EDs | 14 CCUs | 17 ICUs | 11 Maternity | 12 Mental Health | 16 Rehabilitation



**FINANCIAL ASSISTANCE
FOR DOCTORS**

**A medical practitioner could experience
adversity at any stage in life...**

MBAQ Can Help



Donate online at: mbaq.org.au/support/#donate

**If you need emergency financial assistance, you can apply by calling AMA Queensland on
(07) 3872 2222 or via our website www.mbaq.org.au**



COULD THESE BE YOUR NEW COLLEAGUES?

Who are we?

Metro South Health is made up of five hospitals: Princess Alexandra Hospital, QEII Jubilee Hospital, Logan Hospital, Beaudesert Hospital and Redland Hospital. We also have a number of community-based facilities on Brisbane's Southside. We were Australia's first digital health service.

Why join us?

With an exciting expansion program underway, we provide opportunities for career progression and innovation. Be part of a world-class, dynamic and growing health service. We embrace technology, excellence in health care, teaching, research and serving our community.

Our ICARE⁺ Values



Metro South Health | Queensland Government



AS EXPERIENCED MEDICAL RECRUITMENT CONSULTANTS WE PLACE MEDICAL PROFESSIONALS INTO THE FOLLOWING AREAS:

- Aged Care
- Anaesthetics & ICU
- Allied Health
- General Practice
- Emergency Medicine
- Surgery
- Junior Doctors
- Medicine
- Obstetrics and Gynaecology
- Paediatrics
- Psychiatry
- Radiology

Whether you're a doctor, medical specialist, registered nurse, Allied Health professional, healthcare leader or employer, our goal is to help you achieve yours. Our job is to make connections. Our purpose is to change lives with them.

We're inspired by our candidates, who are driven and motivated to succeed.



TRAVEL
OPPORTUNITIES



CAREER
FLEXIBILITY



INCREASED
RATES

REGISTER TODAY

www.omegamedical.com.au



We go the extra mile, so you don't have to.



To join, visit: ranzcp.org/pif



[in /showcase/psychiatryinterestforum](https://www.linkedin.com/showcase/psychiatryinterestforum)
[f /psychiatryinterestforum](https://www.facebook.com/psychiatryinterestforum)



Considering a career in psychiatry? Looking for more information?

Join the Psychiatry Interest Forum (PIF), ranzcp.org/pif

Membership is free and members receive a range of benefits including:

- Invitations to educational events and PIF Introduction to Psychiatry Short Courses.
- Opportunities to apply for grants and participate in PIF Essay Competitions.
- Career guidance in psychiatry and its subspecialties, through conferences and networking with RANZCP Fellows and trainees.
- Invitations to participate in RANZCP conferences and events.
- Access to select RANZCP e-learning resources through Learnit, the RANZCP's online learning library.
- select access to journal articles.
- E-newsletters to keep up to date with RANZCP activities.

The largest acute private hospital on the Darling Downs

Services include:

- medical
- surgical
- maternity
- paediatric
- emergency
- cardiac
- rehabilitation
- orthopaedics
- urology
- vascular
- gynaecology
- ENT

Supported by comprehensive allied health services and advanced medical and diagnostic services.

Pathology, radiology and pharmacy are available on-site.

24/7 Emergency Department, with new Intensive Care Unit currently under construction.



**ST VINCENT'S
PRIVATE HOSPITAL**
TOOWOOMBA

07 4690 4000 | svpht.org.au



Townsville Hospital and Health Service

Home to northern Australia's largest tertiary hospital

Townsville
Hospital
and Health
Service



**Queensland
Government**



CONNECT WITH US

www.townsville.health.qld.gov.au

Phone: (07) 4433 1053

Email: TSV-JMO@health.qld.gov.au



CREATE CHANGE

Regional Training Hubs

Your future awaits...

Exceptional support, the lifestyle you dream of!



The University of Queensland Regional Training Hubs (UQRTH) exist to improve the coordination of the stages of medical training across regional Queensland, so that medical students and medical trainees who want to practice rurally or regionally can complete as much of their medical training as possible in regional, rural and remote areas.

Are you considering your career options and looking to train in Central Queensland, Wide Bay or Southern Queensland? We can help you navigate the complex vocational training pathways for generalist and specialist training.

Please contact one of our UQ Regional Training Hubs, visit our website or scan the QR code for more information:

Central Queensland

T: 07 4931 2913, E: rthcq@uq.edu.au

Wide Bay

T: 07 4130 1900, E: rthwb@uq.edu.au

Southern Queensland

T: 07 4633 9724, E: rthsq@uq.edu.au



CRICOS 00025B | TEO SA PRV2080

Find out more about how we can support your career at: rcs.medicine.uq.edu.au/regional-training-hubs



We partner with
medical and
allied health
providers to keep
Queenslanders
working

WorkCover
QUEENSLAND



**All Your
Practice Solutions**



Practice Set-Up

End-to-end solutions for new or established
Specialists and Surgeons

Practice Management

Experienced practice management team
can assist in building your practice and
guiding you every step of the way

Virtual Administration

Experienced off site admin can provide as
few or as many hours as you need, from a bit
of extra help to comprehensive weekly tasks

Scheduling & Procedure Bookings

Efficient diary management, hospital
liaison & theatre bookings

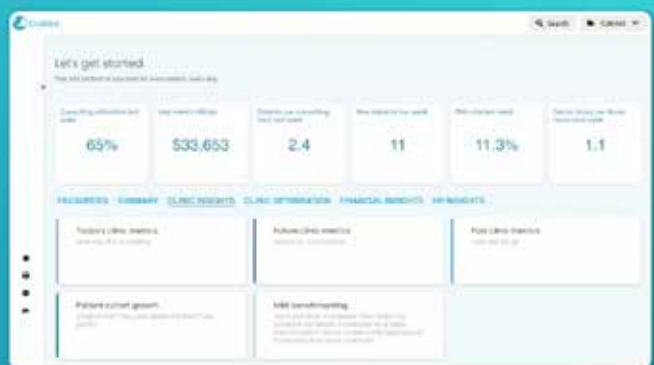


Reduce the stress in running a practice

No work. No Spreadsheets. No uploads. Just
simple, actionable insights from Cubiko.



Learn more



Program

AM Session

9.30am	Registration
10am – 10.05am	Welcome from AMA Queensland President Dr Maria Boulton
10.05am – 11.20am	Session 1 – Cybersecurity
10.05am – 10.25am	Microsoft – Cloud services to protect your practice by Fraser Wilson <ul style="list-style-type: none">▶ Microsoft's approach and the Australian Government's ACSC Essential Eight▶ Cybersecurity recommendations for private practice▶ How to access enterprise-grade security software for your business
10.25am – 10.45am	Mercury IT – Emerging cybersecurity technologies and their impact on healthcare by Martin O'Riordan and Chris Haigh <ul style="list-style-type: none">▶ Understand why your practice is as much of a target as any other business▶ Legislation that currently affects your practice and what you have to do to meet these requirements▶ Gain a broad understanding of what legislative changes may be coming and what to do now to stay ahead of the changes▶ Gain a practical understanding of what steps you can take now to improve your cybersecurity resilience
10.45am – 11.05am	Cutcher & Neale – Cyber insurance by Andrew Harrison <ul style="list-style-type: none">▶ Cyber definitions▶ Exposures your business faces▶ What is covered by a cyber insurance policy▶ Claims examples
11.05am – 11.20am	Cybersecurity panel Q&A <ul style="list-style-type: none">▶ Microsoft: Fraser Wilson▶ Mercury IT: Martin O'Riordan and Chris Haigh▶ iMed Insurance: Andrew Harrison
11.20am – 12pm	Morning tea outside the Private Practice Conference – B1
12pm – 1pm	Session 2 – Technology and innovation
12pm – 12.20pm	Cubiko – Data-driven decisions: Using data to improve practice efficiencies and patient outcomes by Chris Smeed <ul style="list-style-type: none">▶ Chris will discuss his own practice's journey with data▶ The impact data can have on your practice▶ What key metrics practices are using to have an impact on their billings, operations and patient outcomes
12.20pm – 12.40pm	Bay Medical Specialists – Innovative ways to start or run your private practice by Liana Peenze <ul style="list-style-type: none">▶ Innovative ways you can start your own private practice▶ How you could save on wages and on-going costs▶ End-to-end solutions for GPs and specialists
12.40pm – 1pm	QUT – How AI can support private practices by keynote speaker Prof Marek Kowalkiewicz, Chair in Digital Economy, Centre for Future Enterprise, QUT <ul style="list-style-type: none">▶ Impact of new AI models on healthcare – including drug discovery and the use of AI in healthcare/rehabilitation▶ Broad impacts of ChatGPT on private practices▶ The really exciting, worrying, challenging and promising space for the inclusion of AI in supporting health practitioners
1pm – 2pm	Lunch and networking with exhibitors – Boulevard Foyer



PM Session

2pm – 3pm

Session 3 – Corporate partners

2pm – 2.20pm

Cutcher & Neale: Part 1 – Accounting and taxation by Nicole Brown

- ▶ Effective practice structuring
- ▶ The latest update on payroll tax and medical professionals
- ▶ Strategies for running a successful practice

2.20pm – 2.40pm

Cutcher & Neale: Part 2 – Wealth by Sav Angi

- ▶ Investing in your future
- ▶ Supercharging your superannuation
- ▶ Protecting your wealth

2.40pm – 3pm

Hillhouse: Key legal considerations for successful establishment and subsequent thriving in private practice by Craig Hong

- ▶ Selecting consultants
- ▶ Structure
- ▶ Documentation
- ▶ IP and privacy
- ▶ Property
- ▶ Employment
- ▶ Personal matters and estate planning

3pm – 3.10pm

Q&A Corporate Partners – Get your legal, finance or payroll tax questions answered

- ▶ Cutcher & Neale: Nicole Brown and Sav Angi
- ▶ Hillhouse: Craig Hong

3.10pm – 3.30pm

Afternoon tea with exhibitors – Boulevard Foyer

3.30pm – 4.10pm

Session 4 – Policy update and GP and consultant specialists panel

3.30pm – 4pm

Panel – Technology solutions for private practice

GPs and consultant specialists will discuss how technology and automated systems they have implemented help to manage practice costs

- ▶ Hosted by Dr Eleanor Chew – specialist GP
- ▶ Dr Maria Boulton – GP and practice owner
- ▶ Dr Fiona Raciti – GP and practice owner
- ▶ Dr Elaine Shek – specialist pain physician

4pm – 4.10pm

AMA Queensland policy update by Dr Maria Boulton

4.10pm – 4.25pm

AMA Queensland Workplace Relation team

- ▶ How we can help your private practice

4.25pm – 4.30pm

Conference closing statement – AMA Queensland Vice President Dr Nick Yim

4.30pm – 5.30pm

Networking drinks

Join delegates from the concurrent Medical Careers Expo and Private Practice Conference for drinks and canapés on the expo floor

Biographies



DR NICK YIM

Dr Nick Yim is a General Practitioner in Hervey Bay and AMA Queensland's Vice President and Council Chair. He is a Fellow of the Royal Australian College of General Practitioners since 2017. Dr Yim has been a member of the AMA Queensland Council since 2016 and the AMA Queensland Board since 2020. He plays an active role in medical education for GP registrars and The University of Queensland Rural Clinical School. Locally, he is the immediate Past President of the Fraser Coast Local Medical Association.



DR MARIA BOULTON

Dr Maria Boulton is an industry leader, GP specialist, business owner, media commentator and public speaker. With two decades' experience in private practice and hospitals across Queensland, she drives state and national medical policy as President of AMA Queensland. Dr Boulton's experiences growing up in El Salvador underpin her reputation as a compassionate advocate for doctors and patients. Immigrating to Australia in 1990, Dr Boulton completed her medical degree at The University of Queensland in 2002. She is a Fellow of the Royal Australian College of General Practitioners and a graduate and member of the Australian Institute of Company Directors.



SAV ANGI

Working closely with his clients to get insight into their unique personal and financial circumstances, Sav Angi's ultimate aim is to help his clients reach their goals. Sav enjoys working in partnership with clients to explain and implement wealth creation strategies such as effective tax structuring and debt reduction whilst not losing sight of the important objective of asset protection. Drawing on over 30 years of experience, Sav takes a holistic approach with his clients, considering the many aspects of clients' finances including their family, practice/business arrangements, investment strategies and retirement planning (including superannuation). This experience has allowed him to gain a deep understanding of all matters relating to tax, superannuation and finance matters which enables him to be a trusted financial adviser for his clients.



NICOLE BROWN

Nicole is passionate about working with clients to assist in wealth creation and wealth accumulation strategies. Nicole takes the time to understand their goals and motivations to provide them with tailored advice. Working closely with clients to better understand their needs, she draws on years of experience to help clients achieve their goals. Nicole joined the firm in 2004, advising small to medium enterprises as well as specialising in advice for medical professionals. Nicole focuses on a holistic approach, which allows her to manage compliance needs for clients as well as personal risk, wealth management, superannuation and finance needs.



DR ELEANOR CHEW

Dr Eleanor Chew is a specialist general practitioner with extensive experience representing the role of primary care in the health services profession. A graduate of the University of Queensland, Dr Chew has over 35 years' experience as a GP, working in a variety of practice settings across Australia.



CHRIS HAIGH

Chris Haigh is a cybersecurity expert and leader with over 20 years of experience in helping businesses manage their cybersecurity risk across Australia, Europe, the USA and South Africa. Chris is a Certified Information Systems Security Professional and has held a Cisco Certified Internetwork Expert in enterprise systems for 18 years. Chris has been training security professionals internationally since 1998. He is driven to help educate businesses of all sizes (including ASX companies) and individuals in practical ways to improve their cybersecurity posture.



ANDREW HARRISON

With two decades' experience in general insurance, Andrew joined Cutcher & Neale in 2021, to form Cutcher & Neale General Insurance Pty Ltd. Andrew specialises in insurance for medical practitioners and medical practices. He's spent 12 years working with the medical defence organisations and within the medical business landscape. Andrew regularly presents at various medical industry events across Australia to ensure the current and future doctors of Australia understand their personal and business insurances and the varying ways in which they protect their livelihood.



JOSHUA HOLT

Josh Holt is a Credit Advisor within Cutcher & Neale's Finance division and has over a decade of experience in banking, particularly lending, financial crime and software implementation. Josh holds a Certificate IV in Finance and Mortgage Broking and is currently undertaking a Diploma of Finance and Mortgage Broking Management. He has experience delivering specialised finance solutions to medical professionals through Cutcher & Neale Finance and its panel of lenders.



CRAIG HONG

Craig Hong leads Hillhouse's specialist health and medical team, having already built a reputation for his pragmatic approach to commercial law, particularly in contract drafting and legal business advisory work. Craig and his team offer extensive industry specific knowledge and expertise to the entire medical profession. This includes supporting practitioners throughout all stages of their career lifecycle. We take a flexible approach to servicing our busy medical clients enabling them to focus on their core business of practising medicine and treating patients.



PROF MAREK KOWALKIEWICZ

Professor Marek Kowalkiewicz is an academic and industry leader with extensive experience in conducting research, co-innovating with industry and university partners, and delivering innovative products to the market. He joined QUT from Silicon Valley, where he led innovation teams of one of the largest enterprise software vendors in the world. Marek manages a contemporary research portfolio and converts industry-driven opportunities into research outcomes of global relevance. Marek works with stakeholders in developing innovative ideas, ground-breaking business applications and high-impact new technologies.

Biographies



ANGELA LENTAKIS

Angela joined AMA Queensland in 2021 after graduating with a Bachelor of Business majoring in Human Resource Management. Prior to AMA Queensland she worked closely with small businesses, helping them create and implement HR processes into their workplace. She is currently working as part of the Workplace Relations team as a WR Advisor.



JULIANNE MANZIE

Julianne Manzie is committed to supporting private practices with their commitment to patient experience through providing general and comprehensive advice on human resources and workplace-related matters. Prior to becoming AMA Queensland's Workplace Relations Lead, Julianne has advised and partnered with organisations across a broad range of industries such as information technology, engineering, childcare and finance. She's experienced in data analytics, people advisory, strategic and operations consulting, remuneration and reward, business strategy and transformation solution.



MARTIN O'RIORDAN

Martin O'Riordan's interest in cybersecurity spans more than 25 years, with a focus on improving the cybersecurity posture for businesses and the broader community. He has a Master of Information Systems, qualifications in business and training and over 20 years' experience in Executive roles, all of which have either included a significant information technology component or have been dual leadership/technology roles. Martin has also held senior positions on corporate and not-for-profit boards. Along with his expertise in information systems, technology and management, he has extensive experience across risk management, governance, corporations and industrial relations law, privacy and security.



LIANA PEENZE

Liana Peenze is a director of numerous companies and has over 15 years of experience working in the medical industry. She is the owner of Bay Medical Specialists. Liana started her career at the front desk before moving to practice management and starting her own medical services company. Her practical experience provides her with valuable insight and the ability to advise medical professionals on how to establish or improve their private practice. She works with medical professionals across Australia to develop systems and processes to streamline and increase practice efficiency. Liana's current focus is on expanding her virtual practice management services to aid with current labour market challenges and improving financial services to specialists. Her talk today will focus on strategies to improve the financial performance of your practice and options to alleviate some of the challenges rural specialists face.



DR FIONA RACITI

Dr Fiona Raciti is passionate about delivering patient-centred, holistic medical care and she's an avid advocate of owner-operated General Practice as the best way to achieve it. Helping the next generation of GPs to become independent, quality practitioners is particularly important to Fiona. She teaches GP registrars, engaging them fully in the day-to-day life of her practice and supporting them as they tackle the numerous issues and volatility currently facing the profession. Fiona is a General Practice Representative on the AMA Queensland Council. She also sits on the AMA Queensland Council of General Practice.



DR ELAINE SHEK

Dr Elaine Shek has more than 25 years of experience in medicine, dedicating her career to managing patients with chronic pain. Her special interest areas are chronic pelvic pain, headaches, spinal pain, chronic shoulder, hip and knee pain. After graduating from The University of Queensland, Elaine obtained her Fellowship of General Practice in 2003 and Fellowship in Pain Medicine in 2022, training extensively at the Princess Alexandra Pain Clinic, QPain, and in a focused private headache clinic in Brisbane. Elaine approaches chronic pain in a holistic manner, using behavioural interventions, pharmacotherapies and procedural interventions such as radiofrequency neurotomy and neuromodulation. She works collaboratively with primary practitioners and allied health clinicians to maximise outcomes for patients.



CHRIS SMEED

Chris Smeed is the co-founder and CEO of Brisbane-based software startup Cubiko, an innovative platform dedicated to helping general practices gain insights into their business. For the last seven years, Chris has seen first hand the opportunities that can be realised through harnessing the power of practice data, having worked previously as Director of Finance and Business Development at Inala Primary Care. Chris is a surveyor for AGPAL and a Director for a number of companies across both the not-for-profit and commercial start-up space. He's renowned for his enthusiasm, high energy, commitment and proactive approach to making practice life healthier.



FRASER WILSON

Fraser Wilson is a passionate technologist with extensive experience across industries within public and private sector. He engages with customers at all levels within a diverse spectrum of organisations. For the last 5 years he has worked at Microsoft in security and compliance using his analytical and technical skill to develop and implement enabling solutions for his customers. Fraser recommends upgrading your Microsoft licence to Business Premium to access enterprise-grade security software Microsoft Defender to help protect your practice or small business. He also recommends you read up on the government's Australian Cyber Security Centre (ACSC) Essential Eight mitigation strategies.



WORKPLACE RELATIONS

BY AMA QUEENSLAND

AMA Queensland's Workplace Relations Team comprises experts in workplace relations, human resources and industrial relations. Contact the team today to discuss which support works best for your practice.



WORKPLACE RELATIONS SUPPORT

Included complimentary in your AMA Queensland membership, the Workplace Relations Team Offers general advice and support to our employer members relating to a range of Workplace relations matters including but not limited to:

- ▶ employee entitlements and compliance
- ▶ minimum rates of pay
- ▶ interpretation of the modern awards applicable to the medical industry (subordinate legislation which determines key employment terms and conditions) such as hours of work, minimum rates of pay and allowances payable
- ▶ unlawful discrimination, sexual harassment and workplace bullying
- ▶ managing poor employee performance and conduct
- ▶ redundancy and restructuring
- ▶ disciplinary processes and termination of employment
- ▶ tailored COVID-19 advice
- ▶ workplace interpersonal conflicts
- ▶ recruitment-related matters
- ▶ contracts of employment
- ▶ workplace policies
- ▶ work health and safety
- ▶ Australian Privacy Principles, compliance, confidentiality, production of practice records.

Workplace Relations Support is a complimentary benefit of your AMA Queensland membership.



WORKPLACE RELATIONS TOOLKIT

The Workplace Relations Toolkit is a 12 month subscription where subscribers can outsource their Human Resources services. Subscribers will also be provided with the most up-to-date resources and templates created by our workplace relations specialists, with the medical industry in mind. The below provides an overview of some of the resources you will be able to access.

- ▶ *Private Practice Webinar Series* – a series of webinars conducted throughout the year on topical private practice issues including legislation changes, human resources considerations, and more
- ▶ Employment contract templates for employees covered by the *Health Professionals and Support Services Award 2020*, the *Nurses Award 2020* and employee doctors
- ▶ Tailored employment contract support including drafting of Individual Flexibility Agreements and Grossed-up Wage contracts
- ▶ Deed of confidentiality for employees
- ▶ *Workplace Relations News* monthly newsletter, which provides practical guidance on topical workplace relations and human resources and issues relevant to private practices
- ▶ *Practice Manager Affiliate* subscription, which includes a monthly e-newsletter
- ▶ Free attendance to AMA Queensland Workplace Relations in-person seminars and conferences
- ▶ Workplace Relations manuals including:
 - ▶ *The Employee Handbook* (workplace policies)
 - ▶ *The Employer Manual* (Fair Work and Modern Award compliance advice)
 - ▶ *Starting and Working in Private Practice* (practical advice on operating a private medical practice)
- ▶ General Workplace Relations and Human Resource support

* each individual service/resource can be purchased separately

The Workplace Relations Toolkit is a 12-month paid subscription at competitive member-only rates.

(07) 3872 2222

workplacerelations@amaq.com.au

qld.ama.com.au



WORKPLACE RELATIONS CONSULTANCY

Workplace Relations Consultancy is here to help when you require comprehensive, individually tailored workplace relations and human resources support. For each occasion you require assistance, members will receive a statement of service as costs may differ for each individual circumstance. Here are just some of the matters our team can help with.

Workplace Relations Services

- ▶ Change management and restructuring
- ▶ Conducting workplace investigations
- ▶ Support with performance counselling employees
- ▶ Managing ill and injured employees
- ▶ Training in work health and safety, leadership, performance management and privacy compliance
- ▶ Managing leave and reducing practice leave liabilities
- ▶ Pay compliance audits and strategic, compliant rostering

Human Resources Services

- ▶ Temporary HR management for a specific period, project, or an ongoing basis
- ▶ Review of, and improvement upon, your current HR systems, processes, policies and procedures
- ▶ Reward and recognition of employees, performance development planning
- ▶ Pay negotiations and performance appraisals
- ▶ Recruitment and selection
- ▶ Informal mediation and dispute resolution relating to interpersonal conflicts or to aid resolution of staff complaints
- ▶ Developing organisational values and organisational design
- ▶ Leadership training, including coaching of practice managers to help develop leadership competencies
- ▶ Staff training and development (e.g. emotional intelligence training, managing difficult conversations in the workplace or responding to upset patients)

Please contact us for a Workplace Relations Consultancy estimate of fees at competitive member-only rates.



WORKPLACE RELATIONS

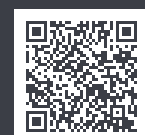
BY AMA QUEENSLAND

AMA Queensland's workplace relations team can support your practice with everything from rates of pay and compliance to employment contracts, calculating entitlements, settling disputes and workplace training. The team continues to provide excellent phone and email service as part of your membership, and can add more value again through our Workplace Relations Toolkit and Workplace Relations Consultancy Service.

(07) 3872 2222

workplacerelations@amaq.com.au

ama.com.au/qld/private-practice/workplace-relations



You look after
others, but do
you look after
**your own
finances?**



Since opening our doors in 1953,
medical clients have been at the
heart of our business.

We can help you put the right
structure in place now to ensure
you reap the appropriate rewards
in the future.



Practice
ownership
options



Attracting new
practitioners



Budgeting and
bookkeeping



Benchmarking



Practice
service
entities



Salary
packaging



Cloud based
record keeping



Wealth
Management



1800 988 522



cnmail@cutcher.com.au



cutcher.com.au



Newcastle

130 Parry Street, Newcastle West

Sydney

20 Berry Street, North Sydney

Brisbane

36 Agnes Street, Fortitude Valley



SCAN ME

We're here
to help.
Learn more
by visiting
our website.

Security is top of mind for SMB customers

Security remains one of the top concerns and most challenging responsibilities facing your small business. With rapid technology adoption and increased remote working, your risk is increasing as your team contends with resource and budget constraints and lack the technical expertise to deal with the ever-evolving threat landscape.



67,500

Cybercrime reports received by the Australian Cyber Security Centre (ACSC) in the 2020-21 financial year.

35%

Of all cybercrime reported to ACSC was from SMB organisations.

\$50,600

Average reported loss following a Business Email Compromise cybercrime.



Elevate your security.

Get Microsoft Defender for Business. Enterprise-grade endpoint protection across your devices, now available with Microsoft 365 Business Premium.

www.microsoft.com/en-au/microsoft-365/business



We focus on your IT, so you can focus on your Medical Practice

- ✓ IT Managed Services
- ✓ IT Solutions
- ✓ Cybersecurity
- ✓ IT Consulting Services
- ✓ Cloud Computing

1300 668 223 | mercuryit.com.au



Visit us at **BOOTH 12** for your chance to **WIN**

THE ULTIMATE FOODIES HAMPER

Valued at \$249

Drawn on completion of the Private Practice Conference

**JOIN US AT OUR
CYBERSECURITY SESSION:**

Emerging cybersecurity
technologies and their
impact on healthcare

**SATURDAY
10.25-10.45am**



AMA QUEENSLAND GALA DINNERS FOR 2023

VENUE:
CUSTOMS HOUSE, BRISBANE

COST:
FROM \$160 PER TICKET,
CHECK EVENTS WEBSITE FOR DETAILS

AGM & DINNER FOR THE PROFESSION:
FRIDAY 26 MAY

AMA QLD FOUNDATION DINNER:
SATURDAY 19 NOVEMBER

AMA.COM.AU/QLD/EVENTS



HILLHOUSE legal partners

Simply Strategic advice for medical professionals

We partner with medical practitioners to assist with their entire business, and personal, legal needs. We are a client-centric, mid-sized firm who take a commercial approach to matters.

We are experienced in supporting doctors through their full career lifecycle, from your internship through to establishing and building a practice through to winding down or selling your practice or group, and all stages in between.

Contact Craig Hong, Director at Hillhouse Legal Partners to discuss how we can provide strategic advice and solutions for your business.



0407 437 484
craig@hillhouse.com.au

Keen to stay in touch?
Scan the QR code to
join our mailing list to
receive regular updates
and case studies.



simply strategic



t 07 3220 1144 f 07 3220 3434 e email@hillhouse.com.au a Level 7, 102 Adelaide St, Brisbane Qld 4000
p GPO Box 1709, Brisbane Qld 4001 w hillhouse.com.au • Hillhouse Legal Partners Pty Ltd ACN 130 888 881



Platinum Corporate Partners



Corporate Partners



Event Sponsors



88 L'Estrange Terrace, Kelvin Grove QLD 4059 | PO Box 123, Red Hill QLD 4059

P (07) 3872 2222 | F (07) 3856 4727 | E amaq@amaq.com.au | W ama.com.au/qld